



The ease of being able to speak to staff privately without being overheard

1) Are you aware that the pharmacy has a consultation room where you can discuss health matters privately?

Yes No

2) Do you know how to arrange to speak with pharmacy staff privately?

Yes No

3) Do you know how we protect your privacy if we conduct consultations with you over the phone?

Yes No

The provision of advice on health problems and healthy living

4) Are you able to easily access health advice from pharmacy staff?

Yes No

5) How do you prefer to receive healthy living advice?

Verbally Email Website

6) Do you feel comfortable approaching pharmacy staff about your health problems?

Yes No

The timeliness of provision of NHS Services

7) Are you happy with how quickly you are able to receive your prescriptions?

Yes No

8) Has the pharmacy been able to meet your health needs during the pandemic?

Yes No

9) Are there some services you think we should prioritise over others in the pharmacy?

Yes No

Please let us know which services you would like us to prioritise:

Thank you for completing this questionnaire

Pharmacy Stamp